

# Protect your Volkswagen vehicle with Vodafone Automotive VTS S5



Together we can  
**Vodafone**  
Automotive

## Vodafone Automotive VTS S5

### Manage your Volkswagen remotely and keep it secure 24/7

You've invested in your pride and joy. Now, you need the peace of mind knowing that it's safe: Vodafone Automotive VTS S5 monitors your vehicle so you don't have to.

In case of theft, the telematics system sends an alert to the Vodafone Automotive Secure Operating Centre which activates the tracking procedure, follows the vehicle movements in real time and supports local police to recover it.

The service is available 24/7 across 40 countries globally\*, in your own language, even if you are abroad. The service includes My Connected Vehicle, a dedicated

mobile app that enables you to get easy access to vehicle information such as real-time vehicle location, directions to the vehicle and geofence ability.

Vodafone Automotive VTS S5 is Thatcham accredited (S5 category) and recognised by the majority of leading insurers.

The service is available with a 1 and 3 year subscription. Interested? For more information on vehicle model compatibility, how to get a system fitted to your vehicle and subscribe to the service, contact your local Volkswagen retailer.

\*Countries covered: list available on our website - [automotive.vodafone.com](https://automotive.vodafone.com)



# Vodafone Automotive VTS S5

## Key security & vehicle management features

Vodafone Automotive VTS S5 incorporates all of the benefits listed below.



### **AUTOMATIC DRIVER RECOGNITION (ADR)**

Alerts Vodafone Automotive immediately if your vehicle travels beyond the Thatcham compliant threshold without an ADR Card being present, an alert is automatically sent to Vodafone Automotive, even if the thief has your keys.



### **PINPOINT GPS TRACKING**

Accurate to within 10 metres.



### **GLOBAL COVERAGE AS STANDARD**

Local language Police liaison and recovery across over 40 countries.



### **24/7 SERVICE**

Via Vodafone Automotive's global network of Secure Operating Centres.



### **TAMPER ALERT**

Activated when the system battery is disconnected or discharged, or when the system wiring is cut.



### **INSURANCE APPROVED**

Approved and recognised by the majority of UK leading insurers. You may qualify for a discount on your premium.



### **TOW-AWAY ALERT**

Triggered when motion is detected with the ignition switched off.



### **SYSTEM HEALTH CHECK**

Regular automatic self-diagnostic check.



### **LOW VEHICLE OR ADR CARD BATTERY**

Triggered when the vehicle battery or the ADR Card battery is low.



### **THATCHAM ACCREDITED**

Endorsed by the most highly respected and recognised European independent vehicle security testing establishments.



### **SPECIAL MODES SET/UNSET**

You can activate Garage Mode or Transport Mode at the click of a button. This inhibits alerts that would be generated by unexpected movement of the vehicle whilst the ignition is switched off, e.g. if the vehicle were to be transported.



# My Connected Vehicle Mobile app

## Key Features



### LIVE VEHICLE LOCATION

Including satellite Google Maps viewing



### VEHICLE FINDER ROUTE (DRIVING AND WALKING)

Can't remember where you parked? Vehicle Finder shows you the quickest way to get back to your vehicle



### SPECIAL MODES

Simply activate Garage Mode or Transport Mode without the need to contact our Customer Services



### TRIP REPORTS

See and export your latest and historical journeys, including distance travelled as well as average and maximum speed



### SPEED ALERT

Set a specific speed limit and receive an in-app notification if you exceed that limit



### GEOFENCE

Set a geofence zone and receive an in-app notification if your vehicle enters or leaves that zone



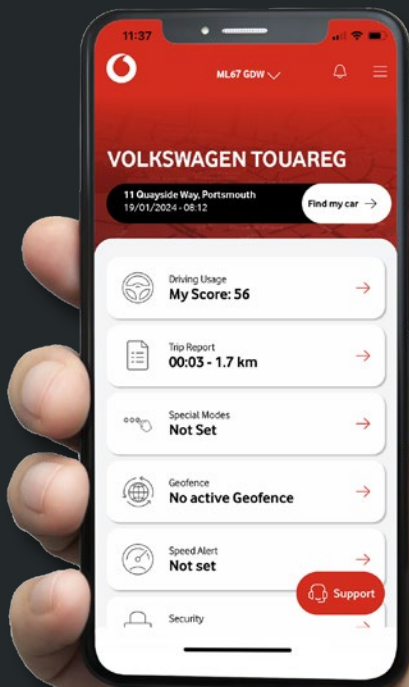
### SELF-DIAGNOSIS

Perform your own system health check



### DECLARE A THEFT

Direct to the Vodafone Automotive Secure Operating Centre



**My Connected Vehicle is compatible with most  
Android and iOS smartphone models.**

**The app can be downloaded for free on Play Store  
(Android) or Apple Store (iOS).**



for iPhones and iPad



for Android smartphones



# Vodafone Automotive VTS S5

## Service activation

1

Your Volkswagen retailer will register your contact, vehicle and stolen vehicle tracking product information.

2

You will receive an email to start your registration on the Customer Portal, where you will add and validate, your personal and contract details – also accept and sign Terms & Conditions, plus Privacy Policy.

3

The Volkswagen retailer will complete the device installation and activation.

4

You can download My Connected Vehicle app for free to easily manage your vehicle remotely. Your credentials to access the mobile app will be shared when your system is activated.



### Data Protection

The principles of transparency, accountability and relevance are among pillars on which Vodafone Automotive's organisation, procedures and technologies are founded, as requested by EU's General Data Protection Regulation (GDPR).

## Contact Vodafone Automotive

### Phone

Customer Services – general queries  
Monday-Friday, 8.30am-5.15pm

Stolen Vehicle helpline  
24/7

**+44 (0) 333 1 222 222**

### Email

Customer Services – general queries  
Monday-Friday, 8.30am-5.15pm

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